



About the Museum

**A guide for families with children
on the autistic spectrum**



Museum of
Natural
History

The Museum of Natural History is proud of its family friendly status but recognises that visiting with children on the autistic spectrum can be challenging.

This guide is designed to help you feel more confident before your visit by providing a visual introduction to the museum and by highlighting some of its more sensory aspects. Once you have read this guide, we recommend using the [Planning Your Visit](#) guide as a tool to plan your route around the museum and to prepare your child for the visit.

The pictures in both guides will help give you a sense of the different spaces and displays in the museum, as well as the general feel. We have focused on objects and areas that are unlikely to change, but be aware that things do move around from time to time so may not look exactly the same as they do in the pictures or from one visit to the next.

Essential information

- The museum is **FREE** to visit.
- Feel free to stay for five minutes or five hours, and do come back again.
- The Museum does not have a designated quiet space, but staff at the Welcome Desk will be happy to direct you to a quieter area if one is available. If a quiet space will help make your visit successful from the start, please ring in advance to discuss possible options.
- Do bring and use any support aides that will help your child to feel more comfortable in the building.
- Museums are traditionally seen as places where people should be quiet, but we're not worried about a bit of noise, so you don't need to be either.
- Bring the whole family: there are always trails available to keep siblings occupied, and children can collect a museum sticker from the Welcome Desk.
- **HAVE FUN!**

For further information or advice regarding visiting, please contact the Family Education Officer: **Telephone** 01865 282537 **Email** education@oum.ox.ac.uk

PLANNING YOUR VISIT

General Information

Opening Times

- The museum is open seven days a week, 10am–5pm. Please check the website www.oum.ox.ac.uk or ring 01865 272950 for information about closures at Christmas, New Year's, and Easter.

Busier and Quieter Times

- The museum tends to be busier at weekends and during the holidays. At these times, we recommend visiting when the museum opens at 10 am.
- During term time, we recommend visiting 2.30–5pm on weekdays.
- Sunday mornings tend to be a bit quieter throughout the year.

Events

- Events for adults and families happen throughout the year.
- The museum can get very noisy and crowded on event days.
- The Museum hosts early openings for visitors on the autistic spectrum. Please check the website for more details. Booking is required.
- Please check the website www.oumnh.ox.ac.uk or ring 01865 272950 for information about days when events are taking place.

Arriving at the Museum

Parking

- There is no public parking at the museum.
- There is disabled parking at the museum. These spaces can be located by the accessible entrance to the right hand side of the Museum.
- There is pay-and-display parking (2–3 hours) nearby on Parks Road, Museum Road, and Keble Road.
- There are multiple bicycle racks on both sides of the Museum.

Walking

- The museum is a 5–10 minute walk from bus stops on St Giles and in the city centre.
- Although there is a shop and café at the museum, the nearest shop, café, or cash machine away from the museum are all a few minutes' walk.

Traffic

- The museum is set back from a relatively busy road.
- There is parking for university staff on both sides of the museum; please be aware of cars pulling in and out.

PLANNING YOUR VISIT

In the Museum

Virtual Tour

- There is a virtual tour of the Museum Court available via the Museum website: https://my.matterport.com/show/?m=bkx57o7jbCk&utm_source=Direct
- Although several of the displays have since changed and the photographs were taken in the evening when the light is different, it gives a good idea of the space and layout.

The Building

- The Museum of Natural History is a Grade 1 listed Victorian building.
- The main part of the museum is effectively one large room with a gallery upstairs.
- Most of the building is stone, iron, and glass, with wooden doors and metal grates throughout, and some carpeted floors.
- Light and temperature levels can vary greatly, both in different spaces and at different times of the day and year. Portable fans may be used to help circulate the air when it is hot.

The Displays

- Wood-and-glass cases are arranged in rows, with viewing at different heights.
- There are large, freestanding models – particularly of dinosaurs – as well as objects on open display and tables and plinths with touchable objects.
- Many cases are brightly-lit and/or contain brightly-coloured displays, which may appear visually ‘busy’; other cases are much plainer. The amount of text in displays also varies.

Facilities

- There is a café upstairs.
- There are toilets, including two disabled toilets, and baby changing facilities located on both the left and right hand side of the Museum, including some located by the accessible entrance.
- There is no cloakroom.

Recording your Visit

- Photography, with or without flash, and filming using tablets, cameras, or phones are allowed for personal use only.
- You are welcome to draw in the museum, but please help us to protect the stone floor by only using pencils.

Eating and Drinking

- The café serves light refreshments. It can be particularly crowded at weekends and during the holidays. Please note that it closes at 4.30pm
- You are welcome to have a picnic on the lawn or to eat and drink in the porch area, but both of these areas can be noisy and crowded.
- Bottled water, but no other food or drink, can be consumed within the main part of the museum.

PLANNING YOUR VISIT

Family Activities

- There is a trolley near the Welcome Desk with trails and pencils for you to use, but please remember to return the pencils before you leave.
- The trails are also available to download from the museum website if you wish to read over or print them before you arrive: <https://oumnh.ox.ac.uk/family-trails-and-crafts>

Help us take care of the museum

Although we encourage families to engage with the objects on display, there are certain guidelines that are always good to remember:

- please walk when you are inside the museum: we want both our visitors and our collections to be safe, and running increases the chances of knocks and falls;
- rough handling and oily or sticky fingers can damage our objects: look for signs saying 'Please Touch' or 'Please Don't Touch', and if in doubt, don't touch;
- sometimes you may want to get a better view of something, but please do not lean, sit or climb on the stonework or cases.



The Museum

The Museum of Natural History is a large Victorian building with other buildings on either side. There is a tower in the middle of the roof. In the late spring and summer, you can see and hear swifts (birds) flying in and out of the tower. In front of the museum, there is a paved and gravelled drive, a lawn with a fenced-in sequoia tree, and some smaller gardens along the front of the building and in square planters to one side. Visitors, including large groups, often gather by the main entrance, so it can become crowded.



When You Leave the Museum

When you leave the museum, you will have the paved and gravelled drive and the lawn in front of you. At the far end of the lawn is a wall, and beyond that is the road. A row of stone dinosaur footprints, which often fill with water when it rains, extends diagonally across the lawn. There is a private staircase leading underground near the roadside wall. You are welcome to sit anywhere on the grass or on the benches.



Side Doors

There are external doors located at the front of the museum on the opposite side of the accessible entrance. These doors are located by smaller set of toilets. There is a large button to the left of the glass sliding doors; pushing it will open the doors. Once through the doors, you must re-enter via the main or accessible entrance.



The Accessible Entrance

If you are looking at the front of the building, the accessible entrance is through a side door on the right. To open the door press the silver button located on the wall to the left hand side of the door. Follow the signage in to the museum and around the corner to the lift. You may want to ring 01865 272950 before setting out to confirm that the lift is working.



The Porch

This space is between the front entrance and the main museum. It is dimly lit and can be draughty. Families sometimes leave pushchairs at the bottom of the stone stairs, and if lots of people are trying to come in or out at once, it can be noisy and crowded. You can eat and drink in this area, but please use the bins provided. Sometimes the doors at the top of the stairs are open; sometimes they are closed. If you have to open them, be aware that they can feel heavy or stiff.



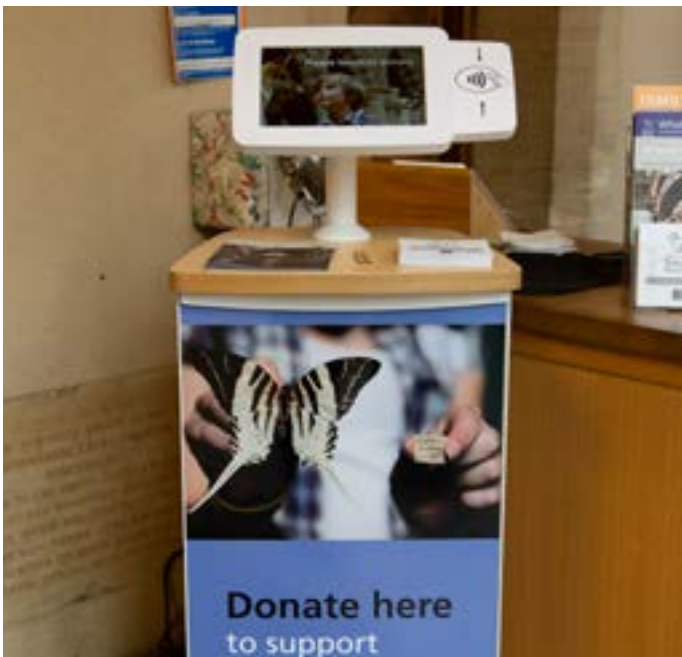
When You Enter the Museum

In front of you, you will see some columns and a whale jawbone, and, beyond them, the main part of the museum. The main part of the museum is known as the Court. It is a large open space separated into narrower aisles by rows of cases. Above the Court is a high glass roof. Sometimes there are multi-coloured lights shining up the columns. The outer aisles, including the one you will be standing in as you enter, form a square around the Court. The outer aisles are darker and feel more enclosed than the aisles in the court. The flooring varies throughout. There may be a member of staff from the Front of House team standing by the door to welcome you and tell you about what you might see during your visit.



The Welcome Desk

If you have any questions or problems, please ask the person at the welcome desk. Different people work at the welcome desk on different days and throughout the day, and sometimes there doesn't seem to be anyone there at all, but don't worry: someone will be there soon!



Donation Point

By the Welcome Desk as you enter the museum there is a screen on a plinth. This is for anyone who would like to donate money to the museum to do so by debit or credit card. The screen has no other functions. Donation boxes which accept coins or notes can be located at the front of the museum.



The Family Activity Trolley

Opposite the welcome desk there is a trolley which has family activity trails on it. You can pick any of these up along with a pencil and use the trail to find objects in the Museum. There is a range of topics for a range of ages. There is a sign next to each trail with guidance on age and which floors of the museum are covered in each trail.



Drawers

At the front of the museum there are a set of drawers that you can pull out. Inside are natural history specimens. Some of these are covered with a plastic casing but others are open and you are welcome to touch the specimens inside. The specimens are the real thing so they are body parts or animals that were once alive but are no longer. There are a range of textures in the drawers.



Specimens in the Museum

Most of the objects in the museum are not models; they are the real thing! Like in any other natural history museum, there are lots of skeletons and skins that have come from dead animals. There are also lots of minerals and fossils. Some specimens are on open display. Others are in wood and glass cases.



Models in the Museum

Some of the objects in the museum are models. They help us to see things that we might not otherwise see because they are too small or rare or fragile.



Chairs

There are chairs between the cases in various parts of the museum. Feel free to sit down if you need a rest. If you move chairs together, please return them to their original positions.



The Pitt Rivers Museum

At the back of the Museum of Natural History, there is another, very different museum called the Pitt Rivers Museum. It has objects made and used by people from around the world. There is very little natural light and the cases are much more crowded in the Pitt Rivers Museum. It opens later (12 noon) than the Museum of Natural History on Mondays and closes earlier (4.30 pm) every day. At these times, the doors are kept shut.



Toilets

The male, female, and unisex accessible toilets are all downstairs. They can be located on both front corners of the building. The toilets near the accessible entrance/museum shop are in a larger space and have more toilets. There are baby changing facilities in these toilets. The toilets near the side doors are in a much smaller space and a separate accessible toilet can be found next to them which has baby changing facilities. Please note that there are automated hand driers in the toilets which make a loud noise when you put your hands underneath. There are side doors leading out of the museum near all of the toilets. The lift is located by the larger set of toilets.





The Mineral Tent

Draw back the fabric curtain to step inside this small, dark tent, and see some colourful, glowing rocks. If you are wearing or carrying something white, it will also glow because of the invisible fluorescent light inside the tent. This enclosed space is popular and can become crowded.



The Shop

The museum shop is immediately on the right if you come through the main entrance. It has a range of products from postcards and pocket-money souvenirs to more expensive gifts and books. Because of its location and layout, the shop can become crowded when there are lots of people or large groups in the museum.



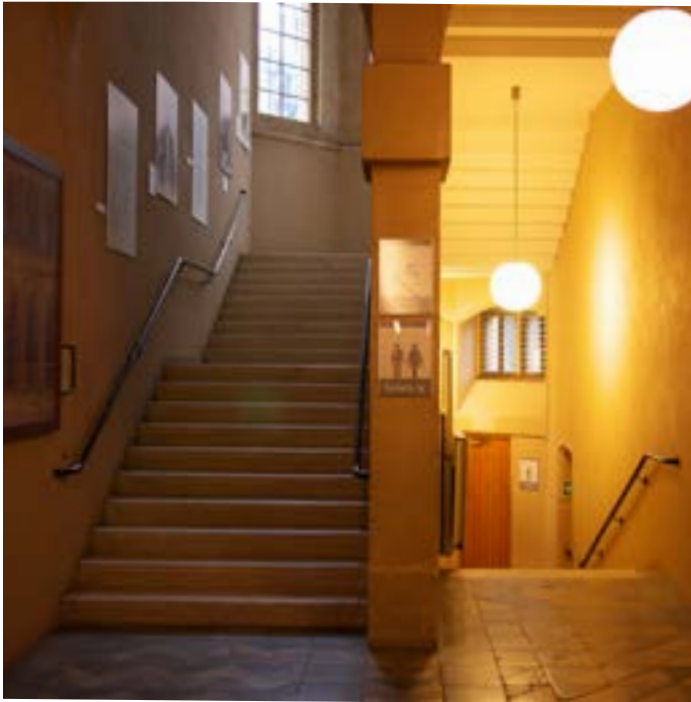
The Upper Galleries

Like the outer aisles downstairs, the gallery aisles upstairs are darker and feel more enclosed than the aisles in the Court. From the galleries, you can look out and up and see many architectural details. You can also look down and see the Court below. The gallery aisle at the back of the museum is used for temporary exhibitions, which include extra sensory or interactive elements such as screens and digital interactives; some may make noises. The temporary exhibitions change around every 10 months and are themed on a contemporary science topic. Each exhibition has art works on display which may be in the Upper Gallery space but they may also be on display in the Court or suspended from parts of the Museum. Please check the website for more details.



The Lift

The lift calls at three floors: the lower ground floor by the accessible entrance, the ground floor, and the first floor. When you leave the lift at the ground floor, you will be in the front corner of the museum, near the shop. When you leave it at the first floor, you will be in a small room with a television screen, constant sound, and an enclosed bee hive. If the main lift isn't working, there is a wheelchair lift on the other side of the museum so you can still access the Court. Please ask for help at the Welcome Desk.



Stairs

There are two main sets of stairs: one in each of the front corners of the building. The stairs are stone and curve around. When you come through the main entrance, the stairs on the right are initially a bit darker and you have to walk past or through the shop to get to them. The stairs on the left are lighter but can be busy in the mornings during university term time, when students use them to access the lecture theatre upstairs. Both sets of stairs have large windows halfway up. The stairs down to the lower ground lead to the toilets.



The Café

The café is upstairs and can be reached via both staircases and the lift. There are lots of tables and chairs, and some highchairs. It is difficult to predict how full the café will be, but it is likely to be busier in the holidays and on Saturdays. The refrigerated shelves make a constant buzzing sound



Live Specimens

Upstairs, there are four cases that usually have live animals from the Entomology department in them. The animals you might see include cockroaches, stick insects, and tarantulas. There is also a bee hive. We ask visitors not to tap on the glass as tapping can disturb the animals.



Touchable Objects

Visitors are invited to touch various objects in the museum. Most are located in the court. Please look for the 'Please Touch' signs. There are also drawers that can be pulled out near the family activities trolley. The touchable objects inside the drawers comprise a wide range of textures.



Screens

There are two television screens in the museum. Both play short films on a loop. There are headphones by the screen near the front desk so visitors can listen to the films with sound. The screen in the Bee Room upstairs often has constant sound. There are also two touchable interactive screens in the museum, one downstairs featuring a 'Tree of Life' interactive, and one upstairs featuring images of insects that look at closely by zooming in. These two screens do not make any noise.

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www.museums.ox.ac.uk

Oxford University
Museum of
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